

# House on the Hill

## Hoth Version 2026 - Release Notes

Ref	Release Summary	Fix Release
IN025147	Fixed an issue where chart report colours were not displayed when grouping by categories.	04a
IN025051	Fixed an issue affecting Bi-Annual and Annual scheduled reports	03
IN025046	Added support for using images within the Wallboard component.	03
IN025038	Improved email read handling to ensure incoming replies are more reliably matched to existing tickets.	03
IN025025	Fixed an issue where Automation Rules failed if the Login name contained special characters.	03
IN024978	Improved handling of anonymous QuickCall links.	03
IN024787	Attachments added when creating a ticket are now automatically included in the 'On New Call to Customer' email.	03
IN024942	Fixed an issue where Call:Subject (F10) no longer populated Call:Description (Rich Text, F5076) when tickets were logged via QuickTicket.	02a
IN024932	AI Summary prompt now passes by the Closed Date and Resolved Date fields as a determining factor on the ticket status.	02a
IN024880	Fixed issue when creating a Webguest login via a Contact record.	02
IN024874	Fixed issue saving data in the Contract:Commercial Notes [F2980] field.	02
IN024839	Fixed issue where subforms failed to load on the ticket form when opened via a report.	01c
IN024825	Fixed email issue from KnowledgeBase articles caused by disabled KBase email templates or templates referencing Call-table fields.	01c
IN024793	Fixed issue where running a Service Request from the ticket summary screen caused the Description field to lose its formatting.	01c
RFC05175	Introduced a new AI Panel, "Recent Trends", which uses the HothAISummary bot to analyse tickets from today and yesterday and surface emerging patterns from contextual category data (excluding status).	01b
IN024813	Improved AI Trends response formatting.	01a
IN024774	Fixed issue affecting reports and views using the 'Note Added Last Week' filter.	01
IN024772	Fixed the ability to create duplicate Logins due to case variations.	01
IN024749	Fixed issue where "Assign least calls" left Group and User fields blank if the Assignee's Name and Tag differed.	01