

House on the Hill

2022 - Release Notes

Ref	Summary	Fix Release
IN021069	Correction for Activity reports (when using <All Folders> AND system setting 'Filter Activity Summary by Current Folder' is enabled)	02s
IN020813	For tickets already logged that are subsequently updated to use a QuickCall template; the activities associated with the QuickCall must also be created.	02p
IN020793	Prevent Email Reference Prefix from being reset in System Settings	02o
IN020730	Improvements to the Scheduling of Quarterly Tickets	02m
IN020689	Ensure that fields marked as 'Read Only for Non-Supervisors' get updated where appropriate.	02l
IN020619	Introduce a switch to prevent the automatic attachment of the MHT files on tickets/notes created from mail read	02i
IN020592	Improve reporting capabilities on the Messages/Noticeboard entries in QuickReports.	02h
RFC04558	Task Completed By field shows the Login Name rather than the Tag	02g
IN020541	Show folder name correctly in QuickReports against tickets.	02e
IN020534	Enable the adding of Attachments to a Contract when a form is in use.	02e
IN020484	Present an error if the Contract reference on a Contract is not unique	02c
IN020272	Only Supervisors can amend/resubmit activities marked as 'Complete'	02
IN020349	Prevent 'Attachment' link button from showing when Call or Activity opened in Read Only Mode	01u
IN020358	Scheduled Asset Reports to assess all Assets	01t
RFC04562	Re-Order entries in Summary Options Menus	01s
IN020360	Prevent duplication of scheduled QuickCalls	01s
IN020127	Activities assigned to a group no longer open in read only view by group member	01e
IN020119	Report tags now showing tag name in report summary instead of tag number	01e
IN020082	Ensure data changes are not lost when switching between ticket tabs	01a
IN020002	Search Performance Improvement	01
RFC04527	Introduction of Java script for use on form to force blanking of fields after a screen refresh	00y
IN020017	Cater for HTML in the Solution of Linked Ticket Summary Widget shown on the ticket form	00y
IN019934	Correct the display of Solution in Ticket Summary when doing a Search	00y
IN019959	Ensure status changes in Jira also update HotH status when using Jira API	00v
IN019982	Email read via IMAP now captures email CC field	00s
IN019931	Housekeeping can now be enabled in Webserver Escalator Settings	00l
IN019786	When reporting on Group-By Tags it includes untagged tickets	00h
RFC04506	Colour cells on QuickReports similar to Ticket Summary	00c
RFC04503	Date range component now includes option to search specific dates	00a