

A	Code	"U"
B	Tag	Up to 40 characters
C	Name	Up to 40 characters
D	Position	Up to 40 characters
E	Narrative	Up to 250 characters
F	Date	10 characters (date)
G	Login	Up to 120 characters
H	Password	Up to 120 characters
I	Privilege	Numeric
J	Flags	Numeric
K	Default Folder	Numeric
L	Location	Up to 40 characters
M	Department	Up to 120 characters
N	Manager	Up to 40 characters
O	Email	Up to 120 characters
P	View Name	Up to 60 characters
Q	Customer reference	Up to 40 characters
R	Net Flags	Numeric
S	Dictionary	Up to 16 characters
T	Support Group	Numeric
U-V		Rate per hour, rate per day
W-AA		Address (up to 50 characters for each field)
AB	Post code	Up to 16 characters
AC	Fax	Up to 40 characters
AD	Phone number	Up to 40 characters

AE	Phone number 2	Up to 40 characters
AF	Mobile number	Up to 40 characters
AG	Folders	Up to 250 characters
AH	ID	Numeric – leave blank for new records
AI	Flags2	Numeric
AJ	Department Lock In	Up to 120 characters
AK	Archived	Numeric (1=Yes, 0=No)
AL	Time zone	Numeric
AM	Pager	Up to 120 characters
AN	Receive pop ups	Numeric
AO	Open limit	Numeric
AP	Org lock in	Numeric
AQ	GUId	Up to 250 characters
AR	Advanced Permissions	Numeric
AS-CZ	Permissions	Numeric
DA	Active	Numeric
DB	News	Up to 400 characters
DC	Channel	Numeric
DD-DE	Enter date, enter time	
DF	Type	Numeric
DG	Sub Type	Numeric
DH	Status	Numeric
DI	SLA	Numeric
DJ	Action	Numeric
DK	Urgency	Numeric

DL	Email template	Numeric
----	----------------	---------