

|       |                         |   |
|-------|-------------------------|---|
| A     | Code                    | “C”   |
| B     | Reference               | Up to 16 characters, mandatory and unique (The Customer must not currently exist).        |
| C     | Name                    | Up to 120 characters, mandatory   |
| D     | Address Line 1          | Up to 50 characters   |
| E     | Address Line 2          | Up to 50 characters   |
| F     | Address Line 3          | Up to 50 characters   |
| G     | Address Line 4          | Up to 50 characters   |
| H     | Address Line 5          | Up to 50 characters   |
| I     | Post Code               | Up to 16 characters   |
| J     | Phone No 1              | Up to 40 characters   |
| K     | Creation Date           | 10 characters<br>If omitted, today’s date is used.  |
| L     | Account Manager         | Up to 40 characters   |
| M     | Narrative               | Up to 2000 characters   |
| N     | Fax No                  | Up to 40 characters   |
| O     | Phone No 2              | Up to 40 characters   |
| P     | E-Mail                  | Up to 120 characters  |
| Q     | Modem                   | Up to 40 characters   |
| R     | Maintenance Expiry Date | 10 characters   |
| S     | Service Level           | Up to 32 characters   |
| T     | Market                  | 20 characters   |
| U     | Department              | Up to 120 characters  |
| V     | Web Flag                | Numeric   |
| W     | Archive Flag            | Numeric (1=Yes, 0=No)   |
| X     | Charging Flag           | Numeric   |
| Y     | News                    | Up to 400 characters  |
| Z     | Fee                     | 10 numeric characters, 2 decimal places   |
| AA    | Folders                 | A series of numbers delimited by   to note the Folders in which the customer can be used. |
| AB-AF | Extra Fields (pre 2002) | 5 fields of up to 25 characters each  |
| AG    | Internal                | 1=Yes, 0=No   |
| AH    | Type                    | Up to 16 characters   |
| AI    | Calls Left              | Numeric   |

|       |                |   |
|-------|----------------|---|
| AJ    | Rate per Hour  | 10 numeric characters, 2 decimal places |
| AJ    | Rate per Day   | 10 numeric characters, 2 decimal places |
| AL    | Contract No    | Up to 25 characters                     |
| AM    | Website        | Up to 120 characters                    |
| AN    | System ID      | Numeric – leave blank for new records   |
| AO-AP |                | Leave blank                             |
| AQ    | TITLE          | Up to 60 characters                     |
| AR    | Location       | Up to 40 characters                     |
| AS    | Serial No      | Up to 120 characters                    |
| AT    | Currency       | Up to 16 characters                     |
| AU    | Assignee ID    | Numeric                                 |
| AV-AX |                | Leave blank                             |
| AY    | Country Code   | Up to 40 characters                     |
| AZ    | Customer Level | Numeric, 1=ORG                          |
| BA    | Organization   | Numeric Code                            |
| BB    | Pager          | Up to 120 characters                    |
| BC    | Email 2        | Up to 120 characters                    |
| BD    | Reason         | Up to 250 characters                    |
| BE    | Status         | Numeric                                 |
| BF    | Status         | Up to 32 characters                     |
| BG    | Latitude       | Numeric                                 |
| BH    | Longitude      | Numeric                                 |
| BI    | Role           | Up to 40 characters                     |